



Hi «MemFirstName»,

We're contacting you today about upcoming changes to the myOwn brand. We're pleased to advise that myOwn Health Insurance will soon join the AIA Australia family by rebranding to AIA Health.

New name, same benefits

On **16 June 2021**, your myOwn policy will become an AIA Health policy. Your level of cover will remain the same, as will your member number and all your existing benefits. In fact, really the only differences are the name of your cover and that you'll be paying less in premiums!

Reductions to your premium

	Your current premium	Your new premium from 16 June 2021
Premium including AIA Vitality membership fee and premium discount	\$	\$
Less Australian Government Rebate on Private Health Insurance	\$	\$
PREMIUM PAYABLE	\$	\$

Your new Member Card and Online Member Portal

You'll receive a Welcome Pack in the mail shortly after the rebrand on **16 June 2021**. In it you'll find your new AIA Health Member Card, which will replace your myOwn Member Card.

You'll also receive an email with an updated Product Fact Sheet and details of the AIA Health Online Member Portal, which will replace your myOwn Online Member Portal. Your log in details will remain the same.

Your AIA Vitality membership

There won't be any changes to your AIA Vitality membership: your AIA Vitality Status and membership year will remain the same and you'll keep any AIA Vitality Points you've earned. You'll also still be able to enjoy the extra health insurance benefits that come with your AIA Vitality membership, like a 100% refund on your hospital excess when you achieve AIA Vitality Silver Status or above. That's a saving of up to \$750 per person per year*!

*Receive 100% refund of your hospital excess when you achieve AIA Vitality Silver Status or above and have held a policy for at least six months (terms, conditions and some exclusion apply, refer to your product fact sheet for more information). Exact saving amount depends on your excess level.

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A bit about AIA Australia

With the backing of the AIA Group – the largest life insurer in the Asia-Pacific, with over 100 years of experience and a presence in 18 markets – AIA Australia is pursuing a dream to make Australia one of the healthiest and best-protected nations in the world.

The rebrand of myOwn into the AIA family represents a significant milestone in the journey of our brand, positioning us to leverage the strength of AIA Australia to help you lead a healthier, longer, better life.

If you have any questions, please contact our Customer Services Team at service@myown.com.au or by calling 1300 300 338 between 8am-6pm (AEST/AEDT), Monday to Friday excluding public holidays.

Kind regards,
The myOwn Team

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